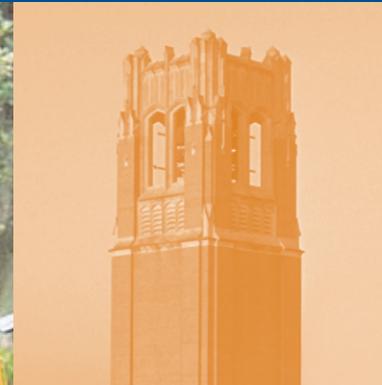


A YEAR IN REVIEW | 2003-04 ANNUAL REPORT





MISSION

The Division of Student Affairs supports the academic mission of the University of Florida by preparing students to assume roles of leadership, involvement, and service as productive citizens in a culturally diverse, technologically sophisticated, and increasingly complex society. The Division of Student Affairs facilitates and enhances the learning experience of the diverse campus community through programs, services, and partnerships.

The goals of the Division of Student Affairs include developing effective and efficient services and programs for students through the various departments within Student Affairs; integrating Student Affairs and Academic Affairs; directly involving students in the affairs of the institution; encouraging a sense of community among students, faculty, and staff; and increasing accessibility to the University of Florida to a wide variety of persons.

This publication is available in an alternative print format upon request.

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MESSAGE

FROM THE VICE PRESIDENT



Dr. Patricia Telles-Irvin



Dr. J. Michael Rollo

Dear Reader,

The Division of Student Affairs is committed to being an integral part of the academic mission of the University of Florida. UF Student Affairs professionals continue to be recognized as national leaders in bringing innovative programs and services to a campus that now has grown to more than 48,000 students. This annual report highlights some of our efforts that are recognized by both our students and the student affairs profession as contributing to the improvement of student life at the University of Florida. As a partner with the colleges and divisions of the University of Florida, we are dedicated to providing high quality programs and services in support of the University's mission to educate responsible student leaders for a global community.

Dr. J. Michael Rollo served as Interim Vice President for Student Affairs during the time period covered in this report. His vision during this transition period was invaluable. The accomplishments contained in this annual report reflect Mike's leadership and dedication to the University of Florida.

We hope you enjoy reading the 2003-2004 Annual Report of the Division of Student Affairs.

Patricia Telles-Irvin
Vice President for Student Affairs

Office of the VP for Student Affairs

Vice President for Student Affairs
Dr. Patricia Telles-Irvin

Associate Vice President for Student Affairs
Dr. J. Michael Rollo

Interim Assistant to the Vice President for Student Affairs
Sharon Blansett

Administrative Assistant
Linda Nielsen

Executive Secretary
Priscilla Williams

Division of Student Affairs Offices

Career Resource Center
Dr. Wayne Wallace, Director

Counseling Center
Dr. Jaquelyn Resnick, Director

Dean of Students Office
Dr. Eugene Zdziarski, Dean

Housing & Residence Education
Mr. Norbert Dunkel, Director

J. Wayne Reitz Union
Mr. David Kratzer, Director

Student Financial Affairs
Ms. Karen Fooks, Director



STUDENT DEVELOPMENT



Student Development encompasses promoting students' intellectual, social, career, and personal development through programs, services, and leadership opportunities as well as involves students in the campus decision making processes that impact student life. Division of Student Affairs staff engages students deliberately through structured activities, interpersonal relationships, and awards and recognition to promote a sense of support and acceptance on campus. Both group and individual counseling services are provided to students to assist them in integrating their personal experiences and academic learning.

Examples of Programs That Support Student Development

Student Government (SG) represents and acts in the interests of UF students. SG offices are housed in the **J. Wayne Reitz Union**, and **Dean of Students Office** staff advises SG. Many leadership opportunities are available each year through SG's three branches: Executive, Legislative, and Judicial.

The faculty of the **Counseling Center** provides direct support to student development by offering **individual and group counseling services** to students. In addition, they serve a significant role as **consultants to faculty, staff and student groups** by assisting them with issues that can interfere with successful matriculation at UF.

Elected and appointed student leadership positions are available through affiliation with Greek life organizations. The **Dean of Students Office** oversees Greek life on campus, which includes 54 fraternity and sorority organizations in the **Panhellenic Council (PC)**, **Interfraternity Council (IFC)**, **National Pan-Hellenic Council (NPHC)**, and **Multicultural Greek Council (MGC)**.

The **Inter-Residence Hall Association (IRHA)** and the **Mayor's Council** offer campus-wide student leadership opportunities to students living in campus facilities. Opportunities to be elected floor or section representatives to an **Area Government or Council** in individual residence facilities are also offered. **Housing and Residence Education** staff advises residence hall and Village Communities affiliated organizations.

IDEAL (Informing and Developing Emerging and Active Leaders) seeks to strengthen student leaders, link organizations and serve as a resource and referral service to ensure the success of UF student organizations. IDEAL is supported and advised by the **Office of Student Activities staff in the J. Wayne Reitz Union**.

Leadership Institutes bring students together to enhance leadership experiences and develop skills in supportive environments. Programs like the **Women's Leadership Conference (WLC)** and **Art of Leadership** are examples of leadership programs designed by Division of Student Affairs staff to bring students together in a conference/workshop format for interaction and training.

The **Office of Community Service** is part of the **Office of Student Activities in the J. Wayne Reitz Union**. Multiple opportunities for students to participate in service activities and develop invaluable life skills are offered on the **Volunteer Gateway** web link. The Volunteer Gateway link is part of a partnership between UF, local nonprofit agencies, and local government agencies. Students living in the **Community Service Section of Fletcher Hall**, a program supported by **Housing and Residence Education**, are also engaged in service learning activities.

The **Florida Alternative Breaks (FAB)** program is advised by the **Office of Student Activities in the J. Wayne Reitz Union**. This program provides opportunities for students, faculty, and staff to immerse themselves in intensive community service experiences outside of the local community.

The **Dean of Students** staff with assistance from **Housing and Residence Education staff** administers the **Judicial Affairs** process on campus. The judicial process is designed to promote individual and social responsibility.

Career Development classes and **individual counseling** through the **Career Resource Center** allow students to explore personal interests, experiences and resources in a meaningful way to develop and meet their career goals.

Gatorship

Gatorship is a unique leadership experience for students from a variety of backgrounds and interests. It is designed as an intensive, thought-provoking retreat where participants have the opportunity to interact through experiential learning and group discussions. Participants also attend workshops and serve as peer-educators by sharing their personal experiences.

The *Gatorship* mission is to:

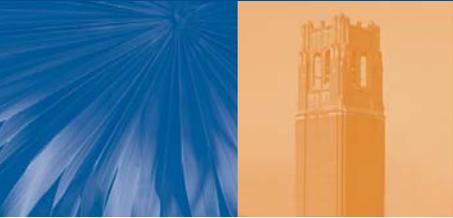
- Identify issues affecting the UF campus and society as a whole
- Strengthen individuals' practices of productive leadership
- Educate UF students on real-world leadership issues
- Prepare students and future leaders for entering into the diverse workforce
- Provide opportunities for campus leaders to network

The *Gatorship* curriculum deals heavily with multiculturalism and diversity issues. The Division of Student Affairs understands the need to educate experienced and emerging leaders on topics related to race, religion, age, sexual orientation, gender, socioeconomic status, ability, body image, etc. *Gatorship* allows these topics to be discussed in a safe environment so students can become knowledgeable, effective members of society and the workforce.

In 2004, the Dean of Students Office staff led a group of 65 student participants and 15 peer leaders to the weekend-long *Gatorship* experience. Peer leaders were former *Gatorship* participants who volunteered for five months of training to familiarize themselves with leadership skills, group facilitation, diversity and community issues. The 2004 *Gatorship* experience was just the second time this innovative program was offered. The positive feedback received from participants is a hopeful indication that *Gatorship* will continue to provide a unique educational experience for future Gators.



ENVIRONMENT



The concept of environment encompasses both a sense of community felt by members of the community as well as physical facilities and green space on campus. Students learn best when they are provided with facilities that provide healthy, supportive, inclusive environments that offer opportunities for leadership, personal growth, learning, and social interaction.

Examples of Programs That Support Environment and a Sense of Community

New Student Programs including **Preview** freshmen orientation and transfer student orientation as well as the **Weeks of Welcome (WOW!)** coordinated from the **Dean of Students Office** welcome new students to the UF community and help to establish the expectation of an inclusive, supportive community. **The Dean of Students Office** staff also coordinates student assemblies in the fall including **Gatorfest**, the **Black Student Assembly**, the **Asian Student Assembly**, the **Hispanic Student Assembly**, the **Gay, Bisexual, and Transgender Student Assembly**, and the **Students with Disabilities Assembly**.

The **Office for Student Financial Affairs Outreach Program** welcomes incoming freshmen and transfer students through presentations, lectures, conferences, workshops, and other recruitment functions. Activities such as the High School Honors Program, African American Recruitment Conference, Hispanic Student Recruitment Conference, CAP Advisors, and the Fort Lauderdale/Miami College Nights are geared toward freshmen through junior-level students.

The **Dean of Students Office** promotes awareness, understanding of differences, and collaboration of cross-cultural groups. **Multicultural and Diversity Affairs** including the **Institute of Black Culture (IBC)**, the **Institute of Hispanic and Latino Cultures**, and the **Asian Student Union** are advised by Dean of Students staff. The **Dean of Students Office** is also home to **Disability Resources** which provides comprehensive services to students with disabilities.

In support of the internationalization of the UF campus, **Housing and Residence Education** staff has joined staff from the **UF International Center** to establish the **International House at Weaver Hall**. This program encourages and supports the acquisition of international perspectives and multiculturalism through providing a living/learning environment for exchange students and UF students.

Faculty from the **Counseling Center** host and facilitate the **Cultural Diversity Lunch Series**. This program provides a forum for exploration and discussion of diversity issues that impact the campus environment.

Examples of Physical Environments Managed by the Division of Student Affairs

The **Housing and Residence Education** staff maintains 155 buildings with 2,781,320 square feet of space. Residence halls house 7,500 students, and 1,700 students and their families live in Village Communities. Living environments include traditional residence halls, suite facilities, and apartment facilities. Residence facilities include student living areas, classrooms, study space, and space for small-group and large-group programs.

The **J. Wayne Reitz Union** staff manages a 513,000 square foot, multi-purpose facility including meeting rooms, offices, commercial facilities, food service facilities, informal meeting space for students, and large-group facilities including two ballrooms and an auditorium.

The Office of Student Activities in the J. Wayne Reitz Union is responsible for coordinating the permitting process related to student activities occurring in various outside venues including the JWRU North Lawn, Broward Beach, and Turlington Plaza, to name a few.



Gator Nights! Program

In its fifth year, Gator Nights! continues to attract growing numbers of participants to a variety of campus entertainment events. From 9 p.m. - 2 a.m. on Friday nights, UF students and guests can participate in numerous free and reduced-price activities designed to provide enjoyable, attractive alternatives to staying in residence halls, going home, just hanging out, or going to bars.

The program is funded by a \$250,000 annual grant from the Office of the Provost and \$30,000 from UF Student Government. This funding allows Gator Nights! to be scheduled every Friday night for thirteen weeks in each of the fall and spring semesters and three weeks in the Summer B semester.

Gator Nights! is hosted by the J. Wayne Reitz Union and the Southwest Recreation Center. Activities include first-run movies, sodas and popcorn, bands, comedians, caricature artists, extreme bowling, arts & crafts, team sports competitions, tournaments, and wellness/fitness-related activities. A free breakfast at the Reitz Union is served from midnight until 2 a.m. Gator Nights! also features many events co-sponsored by various cultural groups, student organizations, and campus departments including dances, cultural exhibitions, concerts, and speakers.

Overall participation in the Gator Nights! program has grown steadily over the past four years. Statistics show that Gator Nights! attracts large numbers of students from a cross section of academic classes, gender and ethnic groups, and residence areas. Average weekly attendance for the 2003-2004 academic year was 1,463 students at the Reitz Union and 288 at the Southwest Recreation Center.

Gator Nights! successfully delivers programming that supports the developmental growth of students by creating a positive campus environment where students have many positive, safe, and enjoyable alternatives to the typical college weekend bar scene.

LEARNING



Student learning is a cumulative process that occurs over an extended period of time in many different settings. Students learn from many and varied experiences and the better the balance between curricular and co-curricular activities, the more students gain. The Division of Student Affairs bridges the boundaries between inside and outside class activities of students through forging collaborative partnerships with faculty and others to enhance student learning.

All Division of Student Affairs departments support the academic mission of the university. The efforts of Student Affairs staff figure prominently in support of four out of five key elements of “**Enhancing the Undergraduate Experience at the University of Florida**,” a document produced by the Office of the Provost.

1. **Internships with Government Agencies, Non-Profit Organizations, and Businesses.** The **Career Resource Center** is listed as the contact for students seeking internships.
2. **Volunteer Service to the Community, State and Nation.** The **Office of Community Service at the J. Wayne Reitz Union** is listed as the contact for students seeking volunteer opportunities. Additionally, the **Community Service Section in Fletcher Hall in Housing and Residence Education** is a learning community committed to volunteer service.
3. **Overseas Study.** The UF International Center (UFIC) coordinates overseas study. In partnership with the UFIC, **Housing and Residence Education** created the **International House at Weaver Hall** to support exchange students from other countries and UF students planning for or returning from overseas studies.
4. **Leadership.** The **Office of Student Activities in the J. Wayne Reitz Union** is listed as the main contact for students seeking leadership opportunities on campus.

Examples of Programs That Enhance Learning

The **Housing and Residence Education** staff joined forces with the Honors Program staff to offer the **Honors Residential College at Hume Hall**, a fully integrated, residentially based academic community.

The **Career Resource Center** staff and the staff from **Housing and Residence Education** developed the **Career Exploration Community at Graham Hall** to provide a supportive and interactive environment where residents can explore interests, abilities, potential majors, and careers.

The **Office for Student Financial Affairs Student Employment Office** coordinates employment through the Federal-Work Study and Federal Community Service programs at UF. Studies show that work has positive effects

on students’ overall academic achievements, and many students are able to work in areas that provide learning experience in their majors.

J. Wayne Reitz Union staff organizes and leads adventure and leisure trips to promote learning about the activity, others, and oneself through the **Travel & Recreation Program (TRiP)**. **Leisure Courses**, which provide students a stress-free way to enhance their knowledge outside of the classroom, are also offered.

ASPIRE targets the needs of African American students in support of achieving academic success. Faculty from the **Counseling Center** provides programs and consultation that promote the recruitment, retention, and graduation of African American students.

The **Career Resource Center** staff developed **Gator Launch** to enhance student exposure to and experiential knowledge of various work environments for sophomore and first-semester junior minority students.

Faculty-in-Residence programs exist in the Honors Residential College at Hume Hall, Beaty Towers, and Lakeside Residential Complex.

The **SFA Resource Center at Student Financial Affairs** enables students access via computer to research and apply for financial aid including scholarships and part-time jobs. Also available on the SFA web site is **Financial Aid 101**, a financial aid primer to inform students of the availability of aid to support their educational pursuits.

Reitz Scholars Program recognizes and encourages outstanding academic achievement, leadership, and service among undergraduate students through a mentoring and scholarship program supported by **Division of Student Affairs** staff.

The **Career Resource Center** and the **Gainesville Area Chamber of Commerce** designed an **internship partnership** for students to gain hands-on experience while supporting local organizations.

First Year Florida

Since its inception in Fall 2000, First Year Florida has given thousands of freshmen a more personal and comprehensive first-year experience. The one-credit course was designed to assist students in their transition from high school to life at the University of Florida.

Each First Year Florida class is limited to 25 first-time freshman to give participants individual attention. Continuing undergraduate upperclassman are selected and complete a semester of training to become peer leaders. These peer leaders are paired with a University staff or faculty member to guide freshman through the weekly sessions.

Class discussions, journal assignments, and special projects empower students to develop academic and personal skills for success; an appreciation for and commitment to being a part of a diverse learning community; and personal, social, emotional and intellectual skills necessary for leadership and service involvement within the University.

Out-of-class assignments encourage students to explore campus resources in small groups, to interview a faculty member, to engage in a cross-cultural experience, and to complete a class community service project.

The New Student Programs staff in the Dean of Students Office coordinates the course registration, instructor training, and curriculum with the assistance of a curriculum committee.



SNAPSHOTS



CAREER RESOURCE CENTER

Mission: To provide comprehensive, state-of-the-art resources and services for students and alumni to assist them in meeting needs relative to career development, career experiences, and employment opportunity for the mutual benefit of employers and the UF community.

General CRC Visitors	128,999
CRC Library Visitors	66,349
Visits to the Web Site	13,600,000

Student Services

Advising & Walk-in Appointments	818
Scheduled Counseling Appointments	480
Walk-in Counseling Appointments	724
Résumé Medic – Number of Critiques	13,398
CRC Workshops	69 workshops/1,606 attendance
Employer-Hosted Workshops	12 workshops/223 attendance
Presentations/Outreach/Other Events	167 events/11,103 attendance

Career Networks/Employment Activities

All Career Events	645 employers/11,638 student attendance
On-Campus Interviews	299 employers/789 interview schedules/ 7,206 individual interviews
Cooperative Education Participants	98
Experiential Education Listings	2,478

Programmatic Activities

Academic Courses (SLS-2301 and SLS-2302)	8 sections/264 students
Mock Interviews Conducted	460
<i>Gator Launch</i> Program Participants	43
Credential Requests Processed	1,080
PREVIEW 2004 Attendees	6,784 freshmen/1,800 transfer students



COUNSELING CENTER

Mission: As an integral part of the academic mission of the University, the Counseling Center fosters the educational development and personal growth of the students and consults with the University community to optimize learning in a multicultural environment.

Counseling Services

Student Clients	1,456
Counseling Hours	9,765
Triage Consults	793
Counseling Groups Offered	24

Most Frequent Presenting Concerns

Relationship Issues	49%
Stress/Anxiety	33%
Depression	26%
Career/Major Choice/Future Goals	24%
Academic Progress	20%

Student Client Demographics by Race/Ethnicity

Caucasian	59%
Ethnic/Racial Minority	41%

Student Client Demographics by Academic Classification

Undergraduate	79.3%
Graduate	18.4%
Student Spouses/Partners	1.1%
Other	1.2%

Outreach and Consultation

Outreach Programs	257
Participants in Outreach Programs	12,153
Outreach Contact Hours	19,301
Consultation Contacts	3,386
Consultation Contact Hours	6,584

DEAN OF STUDENTS OFFICE

Mission: To provide important educational and developmental opportunities, serve as student advocates, empower students to be successful, and promote students' rights and responsibilities.

Disability Resources

Total Number of Active Students	1,213
New Students Registered During 03-04	486
Accommodated Exams Administered	3,103

Greek Life

Greek Membership	4,500 (14% of undergrads)
Chapters	56
Governing Counsels Advised	4

Judicial Affairs

Average Cases Per Year	900
Dean Certification	1,500
Admission Conduct Reviews	400

Multicultural & Diversity Affairs

Multicultural Student Groups Advised	8
Multicultural Student Groups Affiliated With	over 40

New Student Programs

<i>Preview</i> Freshmen Orientation	23 sessions/6,880 students/ 9,258 family members
Transfer Orientation	9 sessions/2,519 students
Family Weekend	507 families/1,863 participants
First Year Florida Fall 2003	33 sections/646 students
First Year Florida Summer 2004	12 sections/180 students

Student Government – official advisor

Finance Office	\$10.2 million annual budget/ 50,000 financial transactions
Student Legal Services	4 full-time attorneys serving 4,700 student clients annually



HOUSING AND RESIDENCE EDUCATION

Mission: To provide well-maintained, community-oriented facilities where residents and staff are empowered to learn, innovate, and succeed.

Fiscal Year Budget	\$33 million
Facilities Maintained	155
Employees	315 full-time, 415 part-time

Single Student Housing

Standard Capacity	7,351
Expanded Capacity	7,551
Average Fall Occupancy	102 - 103%
Square Footage Maintained	1,924,690
Rental Rates	*\$982 - 2,675/student, per semester

*Rates include furnished rooms, all utilities, high speed computer connection, local telephone service, CATV, and general maintenance and custodial services.

Graduate/Family Housing

Number of Apartments	980
Square Footage Maintained	856,630
Average Occupancy	99%
Rental Rates	**\$322 - 546/month

**Rates include local telephone service, cable television, water, and sewage but not electric/gas.

Staff Programs Presented in Facilities	2,694
Student Leader Programs Presented in Facilities	309

SNAPSHOTS



J. WAYNE REITZ UNION

Mission: To serve UF students, faculty, staff, alumni, and guests by providing facilities, services, and conveniences that enhance daily campus life. To provide cultural, educational, and recreational programs as well as student activities that complement the UF academic experience and create opportunities for personal, cultural, emotional, intellectual, and leadership development.

Fiscal Year Budget	\$5,900,123
Employees	78 full-time, 5 part-time, 200 part-time students
Reservations Office	19,446 reservations for 121,475 event hours
Hotel	60.27% occupancy rate / 12,734 events
Game Room	22,873 hours of billiards, 40,500 games of bowling, 294,235 quarters spent in video machines

Office of Student Activities

College Bowl	#2 in NAQT National Ranking; #1 in CBI Regional Ranking; #3 in CBI National Ranking
Florida Alternative Breaks (FAB)	7 trips over Spring Break involving 98 students and 18,816 service hours
Gator Nights!	40,951 total annual attendance; 1,463 average weekly attendance 8,050 total attendance at Southwest Rec Center; 14, 261 total breakfasts served
TRiP	Coordinated 40 outdoor trips with 239 participants including trip to Machu Picchu, Peru
Office of Community Service	8,537 people registered through the Volunteer Gateway logged 188,366 volunteer hours
Registered Student Organizations	45,642 community service hours completed by 295 organizations through 1,005 on-campus volunteer projects and 1,441 off-campus volunteer projects
Arts & Crafts Center	3,579 daily users and 548 memberships
Reitz Union Board (RUB)	Coordinated 23 programs with 5,631 total attendance
RUB Film Committee	48 films with 5,737 total attendance



IDEAL	288 organizations participated in the Student Organization Fairs; 101 leadership workshops presented
the gallery	13 exhibits featuring 119 artists and 510 pieces exhibited
Student Activities Center	729 student organizations registered; 1,801 events permitted; 1,890 tabling requests processed; 507 banner permits issued

STUDENT FINANCIAL AFFAIRS

Mission: To help students secure the funds necessary to pursue their educational goals at UF. To provide students with the resources and information they need to become fiscally responsible and to understand the rights and responsibilities incurred when they receive financial aid. To proactively reach out to students and potential students to educate them about the benefits of higher education and the availability of financial aid.

Total Aid Disbursed	\$361,854,947
Total Aid Recipients (unduplicated)	43,878
Total Aid Applicants	46,955
Percentage of Enrolled Students who Received Aid	80%
Need-Based Aid Disbursed	\$119,201,587
Non-Need-Based Aid Disbursed	\$242,653,360

Breakdown By Type of Funds

Scholarships (including waivers)	\$146,818,784
Grants	\$44,625,214
Loans	\$157,716,715
Employment	\$12,694,234

Breakdown By Source of Funds

Federal	\$177,525,985 (49%)
State	\$112,040,392 (31%)
Institutional	\$53,734,983 (15%)
Private	\$18,553,587 (5%)



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